



## LEEU COLLECTION SOUTH AFRICA TERMS & CONDITIONS



### INDIVIDUAL

#### **Low Season (01 May – 30 August)**

##### *Deposit and cancellation policy*

- 50% of the total accommodation is due within 7 days of confirming the reservation. The balance is due 14 days prior to arrival.
- Cancellations made 14 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 13 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.

#### **High Season (1 September – 19 December as well as 01 March – 30 April)**

##### *Deposit and cancellation policy*

- 50% of the total accommodation is due within 7 days of confirming the reservation. The balance is due 30 days prior to arrival.
- Cancellations made 30 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 29 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.



## LEEUE COLLECTION SOUTH AFRICA TERMS & CONDITIONS

### Peak Season (11 January – 28/29 February)

#### *Deposit and cancellation policy*

- 50% of the total accommodation is due within 7 days of confirming the reservation. The balance is due 60 days prior to arrival.
- Cancellations made 60 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 59 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.
- Please note that we have a minimum two-night stay over our peak season.

### Festive Season (20 December - 10 January)

#### *Deposit and cancellation policy*

- All bookings are subject to a 20% deposit within 14 days of booking.
- Full balance of prepayment is due by 1 July of the applicable year in which the reservation was made.
- Failure to pre-pay by the due date, will result in a release of inventory on hold without notification. Any payment received up to this point, will be retained as a cancellation.
- Full Non-Refundable pre-payment be required within 7 days for bookings made after 1 July of the applicable year in which the reservation was made.
- Please note that we have a minimum two-night stay over our festive season.

### GROUP

- Applies to group sizes of 6 rooms and more.
- Varies subject to the group size and time of year.
- Please enquire directly to Reservations for each individual group's terms and conditions.